adastra

CASE STUDY · GOVERNMENT HEALTH

STREAMLINING MEDICAL TRANSCRIPTION FOR A GOVERNMENT HEALTH AGENCY

A secure, accurate, and consistent transcription workflow for proprietary-format autopsy recordings.

Medical Transcription | Secure Cloud Portal | HIPAA Compliant

Client Profile

A U.S. government health agency responsible for forensic and pathology reporting engaged our team to streamline its medical autopsy transcription process.

The business challenge

The agency records autopsies in a proprietary audio format that standard transcription platforms cannot open. It needed a transcription solution that was secure, accurate, and consistent from the first file to the last.



What the Agency Required

Timeliness, data security, and precision in medical terminology were paramount.

Accessible audio

Conversion of proprietary recordings into a standard format such as MP3.

Qualified specialists

Transcription by qualified medical transcriptionists.

Agency standards

Strict adherence to a client-supplied template and style guide.

Secure handling

HIPAA-compliant file handling from submission through delivery.

Solution Delivered

Every file follows the same structured, secure workflow from intake to delivery.

01

Secure upload

The agency uploads recordings in their native format through our Translation Cloud Portal.

02

File conversion

We convert each recording to standard MP3, ready for our transcription tools and specialists.

03

Specialized transcription

A certified medical transcriptionist with forensic and pathology expertise completes the transcript in the agency's template and style.

04

Secure delivery

Final transcripts go to the agency's designated folder in our HIPAA-compliant portal, with full audit traceability.

Key Results

01. Improved accessibility

Seamless file conversion removed format-based delays from the workflow.

02. Accuracy & consistency

Domain-expert transcriptionists delivered clinical precision, consistent formatting, and agency-specific terminology.

03. Compliance & security

All data stayed in a secure, encrypted environment fully compliant with HIPAA.

04. Operational efficiency

A streamlined intake-to-delivery process cut turnaround time and administrative overhead.



Conclusion

By combining a secure platform, specialized transcription resources, and a workflow designed around the client, we helped this government agency modernize a critical part of its forensic operations.

Ad Astra remains a trusted partner in delivering **scalable, compliant, and quality-driven** language services.

ad astra

Let’s talk about your workflow

Medical transcription, translation, and interpretation for government and healthcare teams, delivered securely and built around your standards.

Phone

1-844-203-4242

Email

info@ad-astrainc.com

Website

www.ad-astrainc.com

Location

8701 Georgia Ave., Suite 808
Silver Spring, MD 20910